

## Classification of the complaints submitted to the European Ombudsman (2003)

**Caption:** Classification of the complaints falling within and outside the jurisdiction of the European Ombudsman for the year 2003.

**Source:** Executive summary and statistics from the annual report 2003. [ON-LINE]. [s.l.]: The European Ombudsman, [05.05.2004]. Disponible sur [http://www.euro-ombudsman.eu.int/report03/pdf/en/short03\\_en.pdf](http://www.euro-ombudsman.eu.int/report03/pdf/en/short03_en.pdf).

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**URL:** [http://www.cvce.eu/obj/classification\\_of\\_the\\_complaints\\_submitted\\_to\\_the\\_european\\_ombudsman\\_2003-en-c4c4b6c6-0bca-4905-9b41-c9318fd83607.html](http://www.cvce.eu/obj/classification_of_the_complaints_submitted_to_the_european_ombudsman_2003-en-c4c4b6c6-0bca-4905-9b41-c9318fd83607.html)

**Last updated:** 19/05/2014

### Classification of the complaints submitted to the European Ombudsman (2003)

	Percentage %
Complaints outside the mandate of the Ombudsman	75
- Not an authorised complainant	1,8
- Not against a Community institution or body	92,4
- Court of Justice and Court of First Instance in their judicial role	0,2
- Does not concern maladministration	5,7
Complaints within the mandate of the Ombudsman	25
Admissible complaints	
- Inquiries initiated	73,4
- No grounds or insufficient grounds for inquiry	26,6
Inadmissible complaints	
- Author/ object not identified	26,9
- Time limit exceeded	2,3
- Prior administrative approaches not made	62,7
- Internal remedies not exhausted in staff cases	6,5
- Alleged facts are or have been the subject of legal proceedings	0,4
- Being dealt with or already settled by a court	1,2